

ASSESSMENT GRADING

ORGANIZATIONAL INFORMATION

Date of Assessment:	2023-05-09 23:05:06
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Organization Name:	Hong Kong Nanya Currency Exchange Limited
Country:	Hong Kong
Chief Executive Officer:	zhengzhnfu

Website:	https://www.cne.hk/?mod=index
Primary Activities:	Service Provider
Year Established:	2016
Number of Employees:	21 - 50
Importer?	Yes
Exporter?	Yes
Description of Organization:	Business scope: issuing digital currency "HKC" and digital asset trading platform.

OVERALL GRADING

<p>228</p> <p><i>Assessed Grade</i></p>	<p>277</p> <p><i>Maximum Possible Grade</i></p>
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Notes:

The Quality in Business Certification Program is managed by the International Trade Council. This Council is committed to continuous improvement and we encourage open communication and contributions from all our stakeholders. All feedback received is valued and is used to improve our services.

If you would like to further discuss any aspect of this service, please contact the Client Service team via email at feedback@qibcertification.org.



GRADING

Product and/or Service Offerings

Maximum Grade Possible:	36
Score:	32

Quality Policy and Procedures

Maximum Grade Possible:	11
Score:	11

Human Resource Management

Maximum Grade Possible:	46
Score:	45

Document Management

Maximum Grade Possible:	30
Score:	29

Customer Service

Maximum Grade Possible:	12
Score:	4

Risk Management

Maximum Grade Possible:	10
Score:	4

Business Continuity Management

Maximum Grade Possible:	10
Score:	2

GRADING

Accounting and Finance

Maximum Grade Possible:	15
Score:	10

Facilities Management

Maximum Grade Possible:	9
Score:	8

Conservation and Energy Efficiency

Maximum Grade Possible:	15
Score:	5

Recycling and Waste Reduction

Maximum Grade Possible:	12
Score:	12

Health and Safety

Maximum Grade Possible:	10
Score:	10

Corporate Social Responsibility

Maximum Grade Possible:	12
Score:	12

Physical Security

Maximum Grade Possible:	30
Score:	28



GRADING

Information Technology / Cyber Security

Maximum Grade Possible:	19
Score:	16

GRIEVANCES AND APPEALS

If you are unhappy with the outcome of your assessment, you have a right of appeal.

The appeals/grievance process is:

- 1) Ask the Assessor to explain their decision in more detail. Discuss the areas they feel required more attention or more evidence
- 2) If you are happy with their explanation, work together on a development plan for improvement, or to provide additional evidence of your competence
- 3) If you are still unhappy after hearing the Assessor's explanation, then your appeal/grievance should be made in writing to the Assessments Department.

Any grievance about the program and resulting decision will be managed in strict confidence.